



*For a Better Result.....*

# Insurance Companies - Their Top 10 Mistakes

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Insurers will have you believe that when it comes to a claim, it's their way or no way. Well we beg to differ.

There are many ways to outsmart an insurer. They make plenty of mistakes in handling a claim, and here we list the **Top Ten mistakes**:-

10. They don't get back to you when they say they will;
9. They believe the applicable timetable is theirs;
8. They tell lies;
7. They tell you they know it all when it comes to liability;
6. They think 'demurrage' is a dirty word and so they ignore it;
5. They fail to understand the concept of a 'set pay-in';
4. They think 'today' means next week sometime;
3. They believe they are more important than God;
2. They think they can be friends with us;

But the number one mistake is.....

1. **They underestimate rb lawyers.....**

If you would like more information on expert motor vehicle claims handling, please contact Robert Bakker at rb lawyers.....

For more information about specialist accident recovery services, contact *Robert Bakker*